

### CLARIFICATION ON PRE-BID QUERIES

Name of Work : Maintenance of Estate – House Keeping and General Cleaning in CSEZ under Estate Wing of CSEZA, Kakkanad

NIT No. : CSEZ-CSZA01(13)/2/2024-SEZ Cochin dated 25-07-2024

Tender ID: 2024\_CSEZA\_765472\_1

Sl. No.	Page No. & NIT Clause No.	Details as per NIT	Clarification sought	Clarification
1.	Page No.76, SECTION -VIII, Clause B 1-7	05 Nos Un-skilled labours	<p>The number of labourers mentioned and considered in scope and BoQ for SDF 3 is insufficient to fulfil the scope. Please add manpower or revise the scope frequency according to available manpower</p> <p>In addition to this, it is found that SDF 3 is completely unclean and not maintained for long time. As the present manpower in scope is insufficient, it is requested to carry out a onetime deep cleaning as additional work and handover the building for the regular housekeeping. Kindly clarify.</p>	NIT conditions prevails. CSEZA shall do the deep cleaning work at its cost before handing over the site.
2.	Page No.77, SECTION -VIII, Note 2	One of the employees should be assigned as supervisor for co-ordinating the workin consultation with the officer in charge as per the pre-planned schedule and Maintenance as well as attendance of the personnel.	The worker assigned with the role of supervisor will not be effective as it will affect coordination and will lead to conflict. Separate supervisor may be considered or supervisor may not be assigned with works, kindly clarify.	NIT conditions prevail.
3.	Page No.77, SECTION	Constant checking and cleaning of manholes of SDF 3, 16, 17, 17B,	This is a manual scavenging work and not related to the normal cleaning work. Either separate specialised	Deleted. Please refer Corrigendum -1

	-VIII, Clause C 6	43, 43A, 30, FRBL, Crèche & Gym	manpower may be added or may be treated as additional work when required.	
4.	Page No.78, SECTION -VIII, Importa nt Points.	Additional Labour shall be supplied as and when required for executing Major Maintenance works & Emergency Works & works on holidays and Sundays & during VIP visits etc as directed by CSEZA (Other than the normal Operation and maintenance works)	It is possible to work in the case of emergency requirement without any extra charges.  In other cases, the additional labour supply may be considered as extra and additional payment may be paid on case to case basis	NIT conditions prevail. The work required to be done other than those mentioned in this NIT shall be decided by CSEZA and remuneration shall be made accordingly in consultation with OMMC.
5.	Page No.78, SECTION -VIII, Importa nt Points	The scope includes pruning of trees/shrubs prior to the two monsoons to avoid the damages and enabling safe operations in consultation with the officer in charge	The trimming of smaller branches from the accessible location only would be possible. Climbing trees, cutting large branches, cutting fallen trees etc. requires skilled tree cutting staff, cutting machineries, lifting crane, fuel etc. The same shall be extra and additional payment may be paid when required, please clarify  Cutting and removal of large fallen trees or branches of trunk size larger than 30 cm also may be considered as extra and additional payment may be paid on case to case basis	Deleted. Please refer Corrigendum-1.
6.	Page No.79, SECTION -VIII, Importa nt Points	The proposed personnel should be available on all the days excluding Sundays and the absence of any personnel should be substituted with equivalent replacement to fulfil	Please clarify whether the staff should be deployed on compulsory public holidays and other government holidays.  The cost for replacement of manpower with equivalent one is not considered in estimate.	NIT conditions prevail.

		the scope of work. However if any urgent requirement is there, the proposed personnel should attend as per the instruction from officer in charge or any other concerned officer from OMMC Agency /CSEZA	It is possible to work in the case of emergency requirement without any extra charges.	
7.	Page No.48, SECTION -IV, Clause 9.6	The amount admissible shall be paid within 30 days after the day of presentation of the bills by the Contractor to the Engineer-in-Charge, provided the bills submitted are complete in all respects, as per the specifications of CSEZA.	Kindly consider the payment within a maximum period of 15 days as the same shall affect the cash flow of the company.	NIT conditions prevail.
8.	Page no .76 Scope of work (b) Activity/ Scope of services no; 1	Cleaning the road, common area around SDF3, kerbs, Footpath, parking area (Ground and First Floor), ramp etc. and disposal of waste to dumping yard.	----disposal of waste to dumping yard. A driver and vehicle with fuel is required regularly for transportation of cleaned waste daily. At least a driver staff may be provided extra, as the number of cleaning staff is already minimum requirement.	Please refer Corrigendum-1.