



COCHIN SPECIAL ECONOMIC ZONE AUTHORITY (CSEZA)  
MINISTRY OF COMMERCE & INDUSTRY  
GOVERNMENT OF INDIA,  
KAKKANAD, COCHIN – 682 037.  
Phone: 2413111, 2413234, Fax: 2413074  
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Website:http://www.csezauthority.in

No. CSEZ-CSZA0H(15)/1/2023-SEZ Cochin | 2173

Dated: 14.08.2023

**ORDER**

Cochin Special Economic Zone Authority (CSEZA) is the Licensee for power distribution to the consumers in the Cochin Special Economic Zone.

2. In term of Sub-section (5) of the section 42 of the Electricity Act, 2003 (Central Act 36 of the 2003) which provides for establishment of a forum for redressal of the grievances of the consumers in accordance with the guidelines as may be specified by the State Commission, CSEZ Authority had constituted a three member Consumer grievances redressal forum vide order No.3/36/2005:Infra:CSEZ/8586 dated 17-09-2008 which was reconstituted on 20-04-2009, 06-08-2010, 01-02-2013, 18-04-2017, 06-08-2020 and 08-11-2021 .

3. Consequent to the nomination of Smt. Aishwarya M.G, Nedunilath House, St. Jude Lane, Thuthiyoor, CSEZ P.O., Kakkanad, Ernakulum as 3<sup>rd</sup> member of CGRF in place of earlier member Shri Jefrin Manuel, Kurisinkal House, Manjummel the Consumer Grievance Redressal Forum of CSEZA is hereby reconstituted as below:

Sl. No.	Name and address of the CGRF members	Designation
1	Shri Boni Prasada Rao, Deputy, Development Commissioner, Cochin Special Economic Zone, Kakkanad – 682 037, Ph : 0484-2413235	Chairperson of the CGRF (Employee of the Licensee)
2	Shri Pramodu S Secretary-in-Charge, Cochin Special Economic Zone Authority, Kakkanad – 682 037, Ph : 0484-2413111	Member of the CGRF (Employee of the Licensee)
3	Smt. Aishwarya M.G, Nedunilath House, St. Jude Lane, Thuthiyoor, CSEZ P.O., Kakkanad, Ernakulam Dist. Mob.No - 7907645613	Member of the CGRF (Nominated by KSERC)



*Hemalatha P*

(Hemalatha P)  
Chairperson, CSEZ Authority

To

- ✓ Shri Boni Prasada Rao, Deputy, Development Commissioner, CSEZ
- Shri Pramodu S, Secretary-in-Charge, CSEZA
- Smt. Aishwarya M. G, Nedunilath House, St.Jude Lane, Thuthiyoor, Ernakulam-682033
- All Electricity Consumers of CSEZ

Copy to: M/s. WAPCOS Ltd., Project Office CSEZ- with a request to circulate this order to Electricity Consumers of CSEZ