

COCHIN SPECIAL ECONOMIC ZONE AUTHORITY (CSEZA)  
MINISTRY OF COMMERCE & INDUSTRY  
GOVERNMENT OF INDIA,  
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Dated: 02-03-2021

**CIRCULAR**

**Subject : Prepaid Metering of Power Distribution System - Power Supply Disconnection when prepaid account credit has exhausted- Reg.**

CSEZ Authority as a power distribution licensee distributes power to all its clients using a pre-paid metering system. This exempts the consumers from keeping an amount equivalent to two month's average consumption charges as security deposit. However, it is now noticed that many of the consumers are not maintaining sufficient credit in their prepaid power account.

CSEZ Authority is, therefore, forced to brought it to the attention of all its consumers that as per the power supply agreement executed by you with CSEZ Authority, every consumer shall closely monitor and maintain sufficient credit balance in their prepaid account. The said agreement also confers that on failure to establish the required credit and also when the credit is completely exhausted, the supply shall be automatically cut off. It shall be the responsibility of each of the consumer that they shall replenish the credit as stated above and for any failure on the part of the consumer to replenish the credit, the Licensee shall not be liable for the loss, if any, sustained by the Consumer as a result of such disconnection.

The monthly statement of account which are issued on first of every month to consumers constitutes a bill/demand and no separate bill or notice shall be served on the unit and consumers shall closely monitor and maintain sufficient credit in the prepaid account to avoid power supply cut off.

In view of the above, all the consumers are hereby directed to clear all the outstanding dues and maintain sufficient credit in their power distribution consumer account not later than 15.3.2021. Once the amount remitted by the consumers are exhausted, CSEZA will proceed further as per the agreement provision for disconnection without any further notice and it is reiterated that CSEZA shall not be liable for the loss if any sustained by the consumer as a result of such disconnection..

Further, all the consumers are hereby directed to update their contact email ID and mobile number of authorized persons for proper incorporation into the Prepaid Metering System so that advance warning messages of the prepaid credit balance are informed to the consumers in time.

This is issued with the approval of Chairman, CSEZA.



  
Secretary,  
CSEZA

To

1. All Consumers, CSEZA.
2. Computer Cell, CSEZ.